

Chromebook Troubleshooting Guide



Page not loading? Try the refresh key!



Power off or sign out and sign in again. This may take more than one attempt. Most problems resolve with this step.



Delete files in your downloads (located in your Google Drive).



Adding too many extensions will slow your browser and cause pages to close. Disable extensions through the Chrome toolbar under *More Tools* → *Extensions*.



Charge your Chromebook each night. Power off your Chromebook between classes or extended times of non-use.



When charging, check to see if the charging light is powered on. If not, remove the charger and re-plug securely in.