

S.C. PEBA

202 Arbor Lake Drive | Columbia, SC 29223

8:30 a.m.-5 p.m., Monday-Friday

- Customer Contact Center: 803.737.6800 or 888.260.9430
- Retiree billing: 803.734.1696
- www.peba.sc.gov

2018 insurance vendors

BlueCross BlueShield of South Carolina State Health Plan Standard Plan, Savings Plan, Medicare Supplemental Plan

P.O. Box 100605 | Columbia, SC 29260-0605

- Customer Service: 803.736.1576 or 800.868.2520
- BlueCard Program: 800.810.BLUE (2583)
- StateSC.SouthCarolinaBlues.com

Medi-Call (medical preauthorization)

AX-650 | I-20 at Alpine Road

Columbia, SC 29219

- 803.699.3337 or 800.925.9724
- Fax: 803.264.0183

Companion Benefit Alternatives (behavioral health)

P.O. Box 100185, AX-315 | Columbia, SC 29202

- Mental health and substance abuse
Customer Service: 803.736.1576 or 800.868.2520
- Mental health precertification/case management: 800.868.1032
- Mental health fax: 803.714.6456
- Tobacco cessation: 866.784.8454
- www.CompanionBenefitAlternatives.com

Health coaching

- 855.838.5897
- Fax: 803.264.4204

National Imaging Associates (advanced radiology preauthorization)

- 866.500.7664
- www.RadMD.com

State Dental Plan, Dental Plus

P.O. Box 100300 | Columbia, SC 29202-3300

- Customer Service: 888.214.6230 or 803.264.7323
- Fax: 803.264.7739
- StateSC.SouthCarolinaBlues.com

Express Scripts

State Health Plan Prescription Drug Program, Express Scripts Medicare

Claims:

Attn: Commercial Claims

P.O. Box 2872 | Clinton, IA 52733-2872

Medicare members:

Attn: Medicare Part D

P.O. 14718 | Lexington, KY 40512-4718

- Prescription Drug Program Customer Service: 855.612.3128
- Express Scripts Medicare: 855.612.3128
- www.Express-Scripts.com

EyeMed

State Vision Plan (Group No.: 9925991)

Claims:

OON Claims

P.O. Box 8504 | Mason, OH 45040-7111

- Customer Care Center: 877.735.9314
- www.EyeMed.com

MetLife

Basic Life, Optional Life, Dependent Life
(Policy No.: 200879-1-G)

MetLife Recordkeeping and Enrollment Services
P.O. Box 14401 | Lexington, KY 40512-4401

- **Customer Service:** 800.GET.MET8
- **Statement of Health:** 800.638.6420, option 1
- **Claims:** 800.638.6420
- **Continuation:** 866.492.6983
- **Conversion:** 877.275.6387
- **Fax:** 866.545.7517

Selman & Company

GEA TRICARE Supplement Plan

6110 Parkland Boulevard | Cleveland, OH 44124

- **Customer Service:** 866.637.9911, option 1
- **Claims fax:** 800.310.5514
- www.selmantricareresource.com/scpeba

The Standard Insurance Company

Long Term Disability (Group No.: 621144)

P.O. Box 2800 | Portland, OR 97208-2800

- **Customer Service:** 800.628.9696
- **Fax:** 800.437.0961
- **Medical evidence of good health:**
800.843.7979
- www.standard.com/mybenefits/southcarolina

WageWorks

MoneyPlus

P.O. Box 14766 | Lexington, KY 40512-4766

- **Customer Care Center:** 800.342.8017
- **Automated information:** 800.865.3262
- **Claims fax:** 888.800.5217
- www.myFBMC.com

Other helpful contacts

Medicare

- 800.633.4227
- TTY: 877.486.2048
- www.medicare.gov

Social Security Administration

- 800.772.1213
- TTY: 800.325.0778
- www.socialsecurity.gov