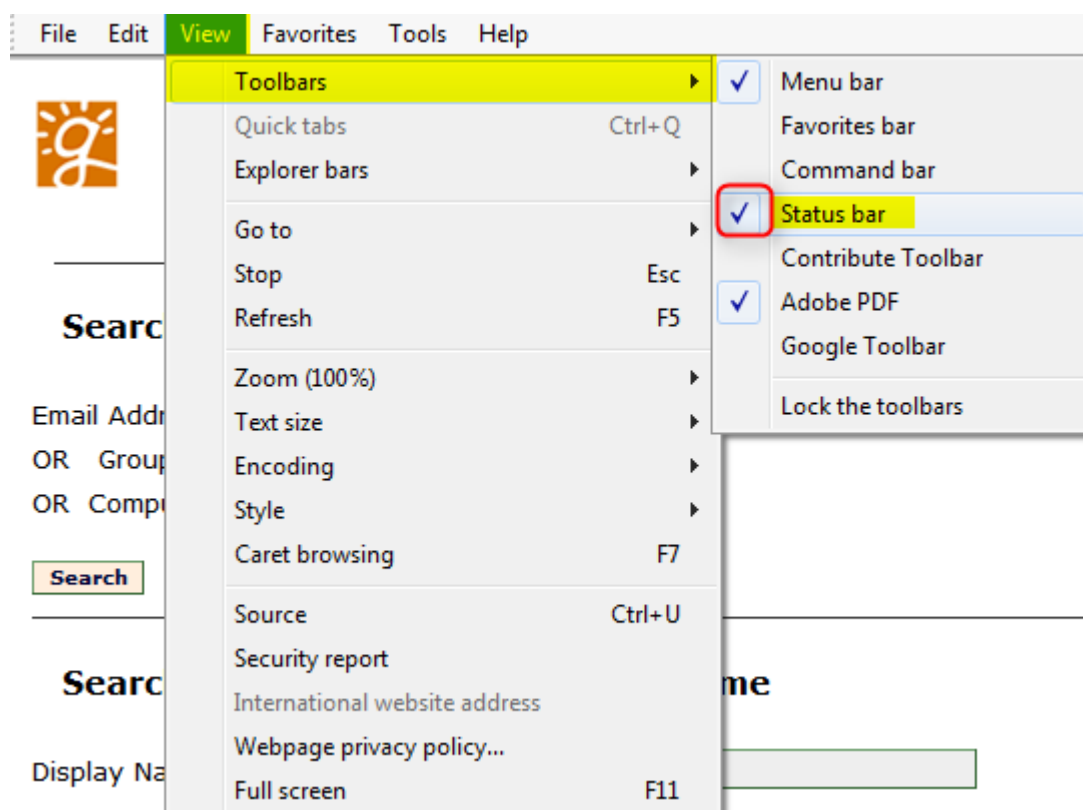


FAQ: Cannot View Internet Explorer Status Bar in Lawson

Quick steps to restore the Internet Explorer status bar.

This problem is not caused by Lawson; it is an Internet Explorer security setting issue. If you are unable to complete the following steps, please open a [non-Lawson](#) support request with the Help Desk.

Select View>Toolbars from the Internet Explorer menu bar. If the Status Bar is not 'checked' in the short-cut menu, **click** Status Bar.

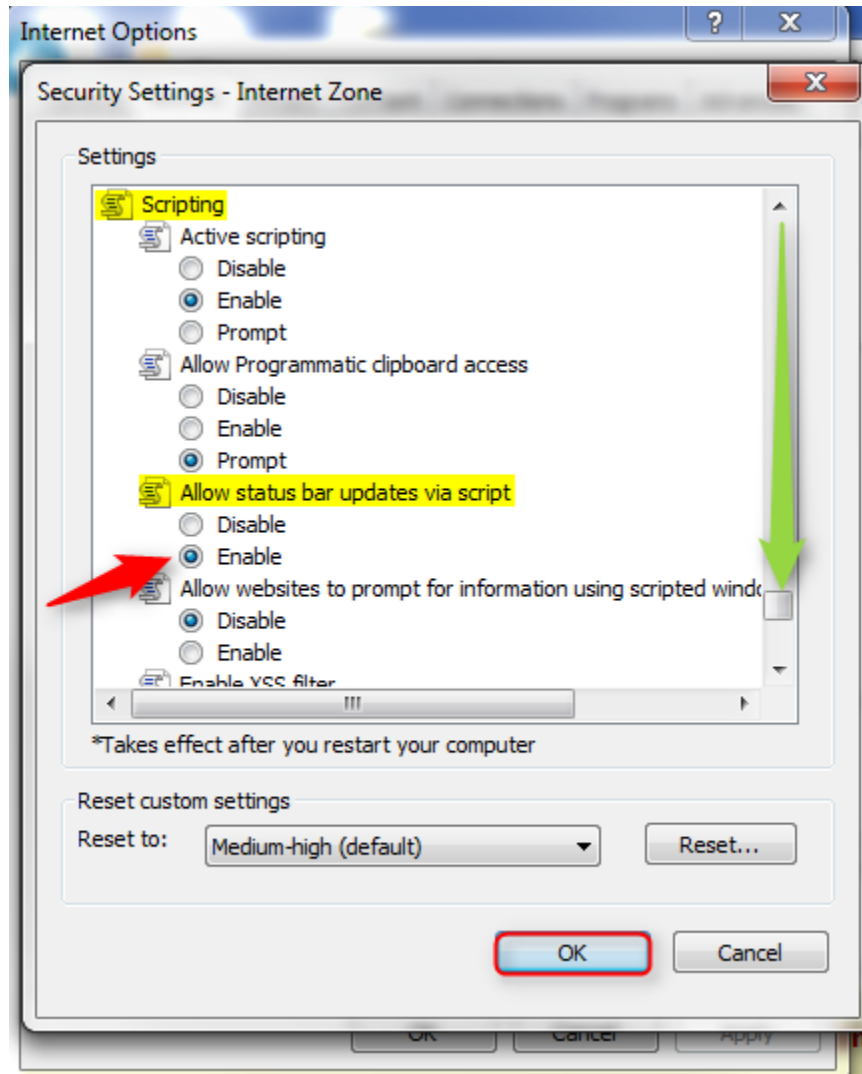


Next, **select** Tools>Internet Options from the Internet Explorer menu bar. The Internet Options dialog box will open.

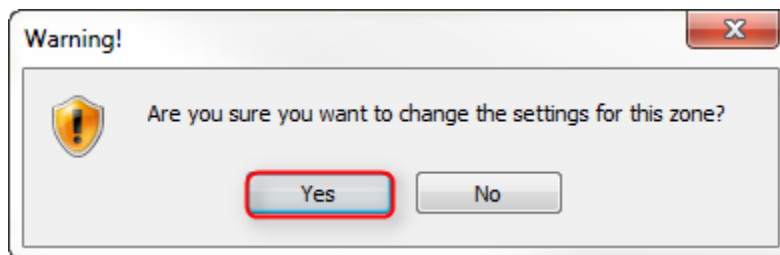
Select the Security tab.

Click the Custom level... button. A Security Settings – Internet Zone dialog box will open.

Scroll through the settings (it is near the bottom) until you find the Scripting setting 'Allow status bar updates via script'. **Click** the radio button next to Enable.



Click OK. A Warning message will pop up and ask, "Are you sure you want to change the setting for this zone?" **Click** the Yes button. Security Settings – Internet Zone dialog box will close.



Click the Apply button at the bottom right of the Internet Options dialog box.

Click OK.

NOTE: If the problem still exists, please open a non-Lawson call with the Help Desk for technical assistance.