

Lawson FAQ: Lawson System Generated Emails Are Sent to my Junk Mail

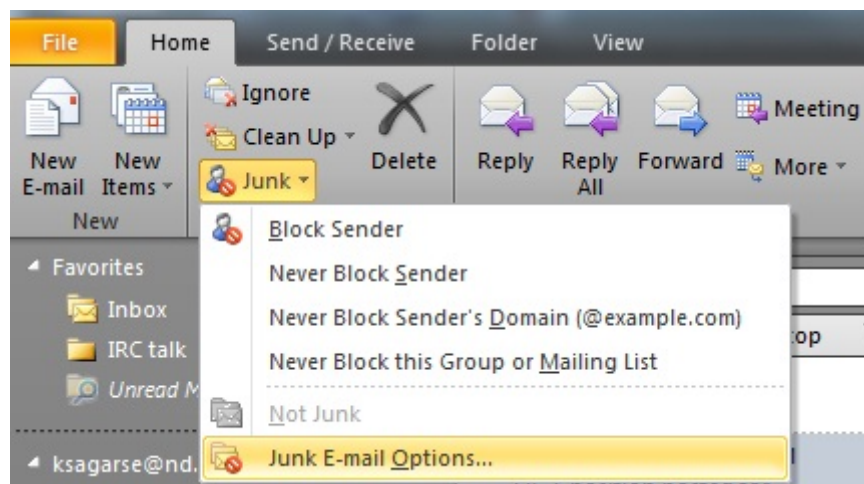


How to Prevent Lawson Generated Emails from Going to Your Junk Mail

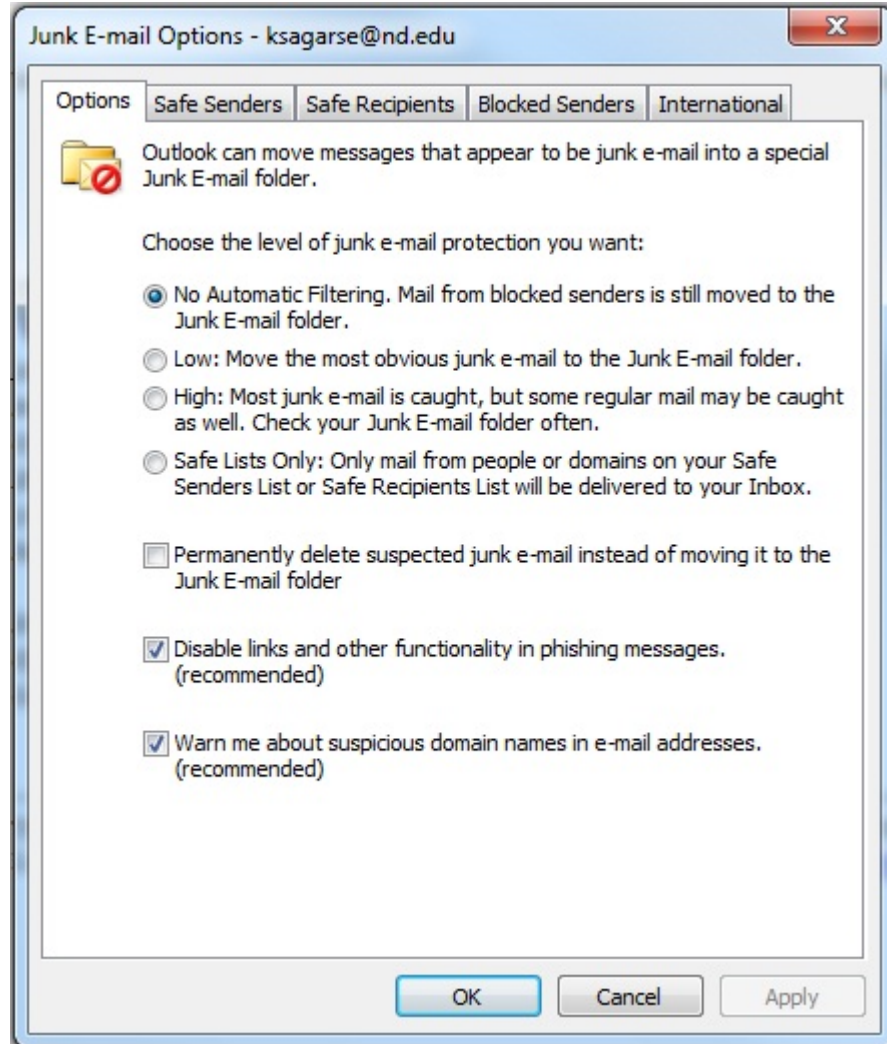
The following procedure provides quick steps to stop Lawson and other application generated emails from automatically going into the Junk Mail Folder. Since the District is running Postini to block incoming junk mail you can use these steps to disable Outlook's junk mail filters that is flagging Lawson and our other application's email as junk. Other users have applied this on their machines and Lawson and TimeLink emails are no longer going to their junk folder.

For Outlook 2010

1. On the Home Tab, in the Delete section **click** the Junk drop down and **select** Junk E-mail Options



2. **Choose** the first option, "No Automatic Filtering..." and **Click** OK



For Outlook 2003 & 2007

1. **Click** Tools
2. **Click** Options
3. **Click** the Junk E-mail button
4. **Select** the option for No Automatic Filtering
5. **Click** OK