

Lawson Career Management FANS Administrator Training Manual



Infor Rich Client

Product Version: 10.0.3.6..5629 2013-03-13 00:53:08

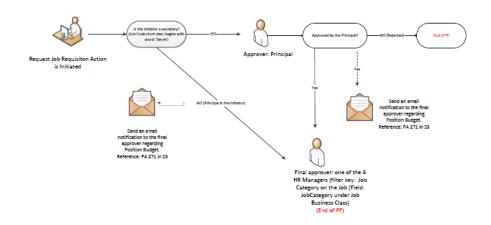


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Requisition Process Approval Flow

Talent Acquisition TA Request New Job Requisition Greenville County Schools



Creating a Position Requisition

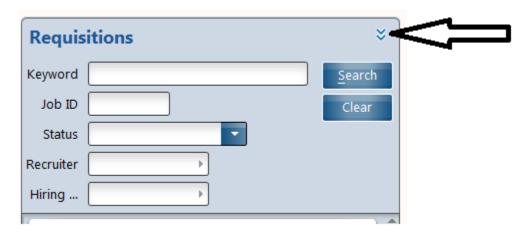
Double click on Recruiter



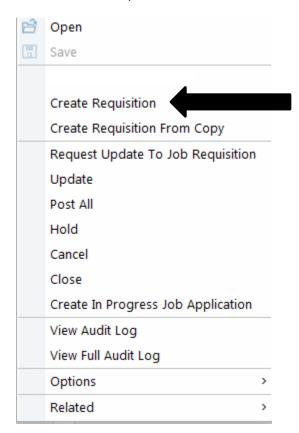
Double click on Requisitions



To begin creating a requisition, click on the double down arrow:

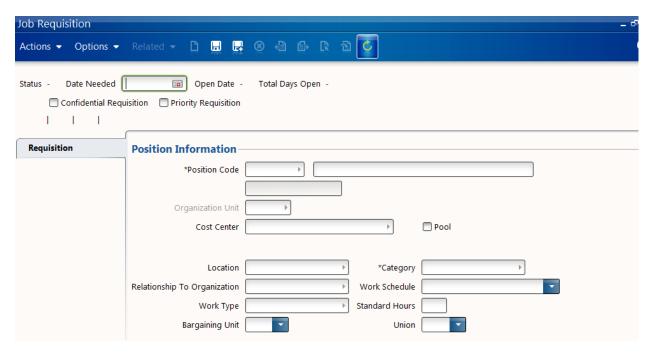


Click on Create Requisition.

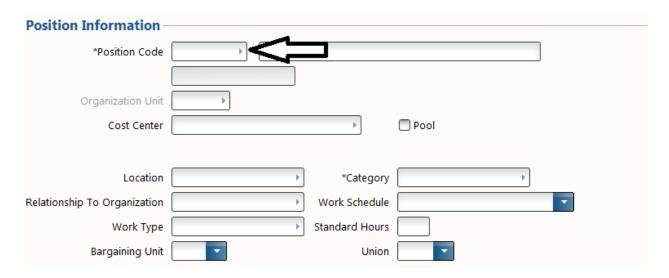


Complete the required fields as follows:

-Date Needed—The opening date to begin recruiting for the position. (This date does not coincide with the effective date for a New Hire, Transfer, etc.)



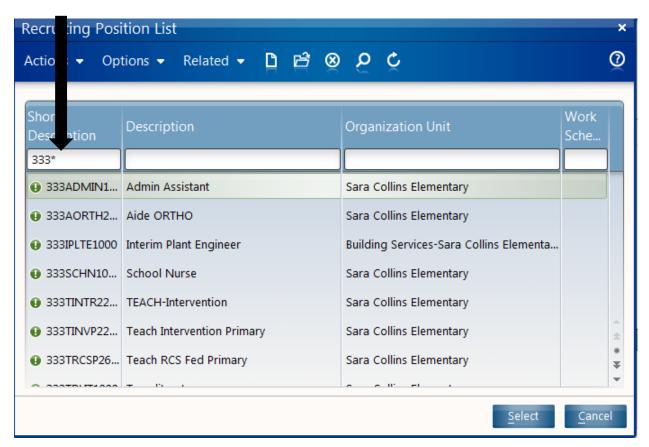
-Position Information: Click on the search box to pull up all position codes:



In order to search for a Position, it is best to enter text in the Short Description field. You can enter the Position Code or Location Code followed by the * and click enter.

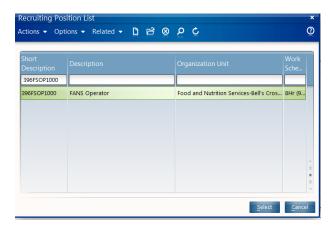
For example: 396FSOP1000* or 396*

This will bring up the position that you entered or it will bring up all positions at the location that you entered.



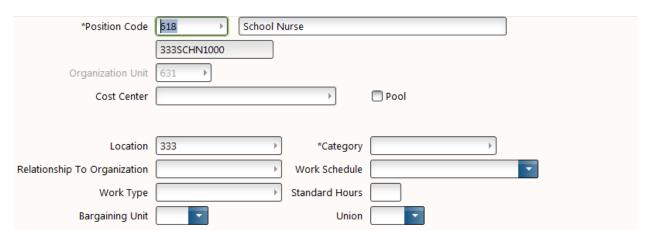
If you only entered the location, you will need to search for the position code for which you are creating the requisition. Once found, you can either double click on the position code or highlight it and click Select to make your selection.

Below shows searching by the position code and *. Again, you must select this position for your requisition by either double clicking it or by highlighting it and clicking the Select button.

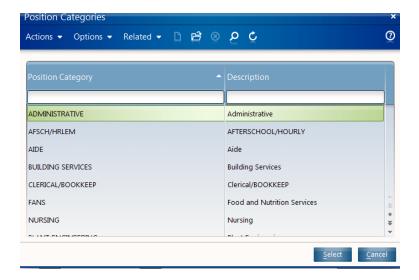


You will now notice certain fields have automatically populated based on the position code you selected. You must now complete several additional fields.

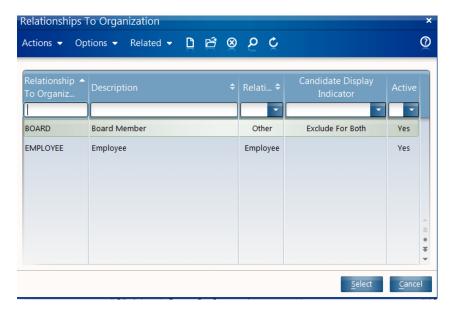
- -Cost Center—leave blank
- -Pool- If the position has been identified as a pool position, you will need to check the box for pools. (Used only by Human Resources). The FANS Administrator will NOT be creating pool positions.



-Category-<u>YOU MUST</u> enter a position category in order for the requisition to route to the correct HR Hiring Manager for approval and to list on the posting for the position. If you do not enter a category on the requisition, it will not go through the proper approval process.



-Relationship to Organization-Use Board for Board Members only; use Employee for all others



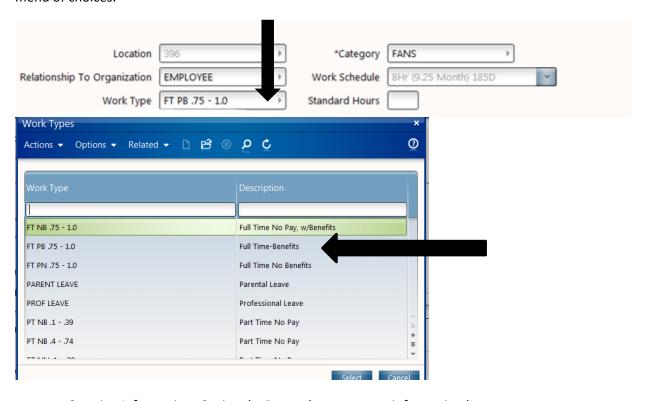
-Work Schedule- The work schedule will default from the position.

Location 396 Category FANS

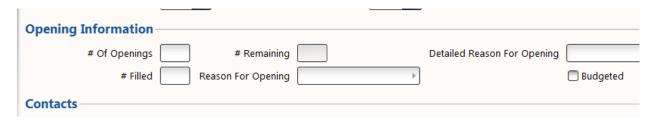
Relationship To Organization EMPLOYEE Work Schedule 8Hr (9.25 Month) 185D

Work Type FT PB .75 - 1.0 Standard Hours

-Work Type: Corresponds to the FTE for the position. Click on the arrow in the field for a drop down menu of choices.

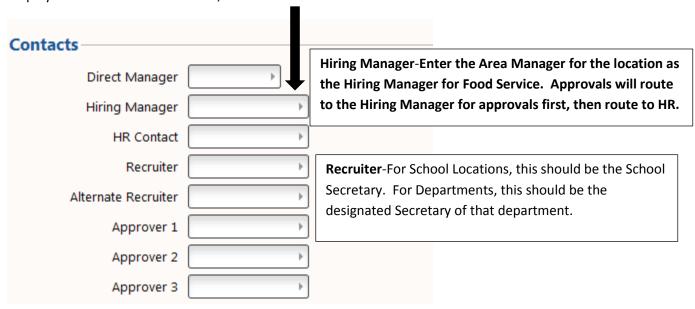


-Opening Information: Optional—Do not have to enter information here.



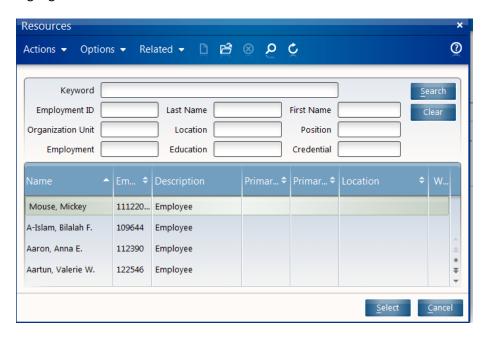
- -Contacts: You have to enter the following fields in order for the requisition to follow the correct approval process:
 - -Hiring Manger
 - -Recruiter

To search for the Hiring Manager or the recruiter, click on the arrow in the field. You can search by the employee number or the last name, first name.

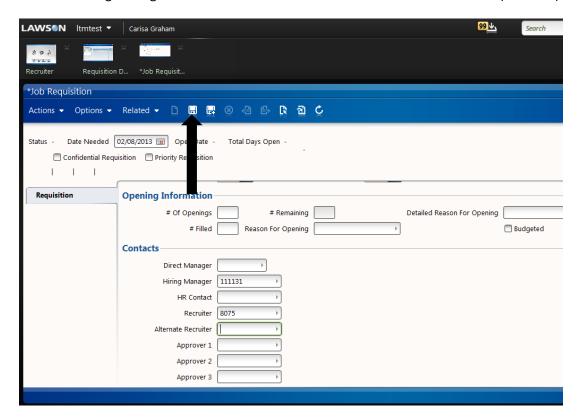


^{**}All other fields in the Contacts section can be left blank.

Click on the name of the Hiring Manager or Recruiter needed and either double click to select it, or highlight the name and click the Select button.



Once the Hiring Manager and the Recruiter fields have been entered. Click Save (disc icon).



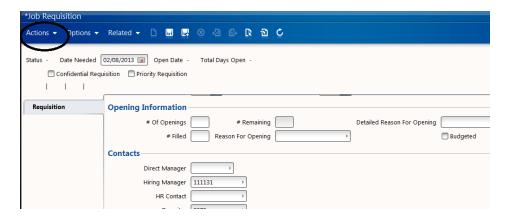
Other Information

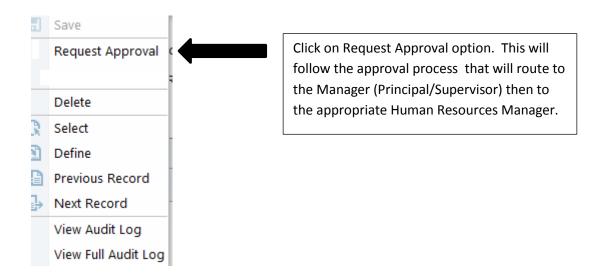
This information will default on the requisition. Do not change or alter this information. The Self Identification configuration is used for EEOC verification. The Consent and Acknowledgement Agreements are used for background check information on all external applications.



Now you must request approval for the requisition. **BEFORE you request approval for the requisition, you will need to review the requisition in its entirety. Make sure that the names for the hiring manager and recruiter are CORRECT BEFORE YOU REQUEST APPROVAL. If they are not, the approval flow will route incorrectly. If entered incorrectly and the approval has already been requested, you will need to create a new requisition.

Go to Actions:





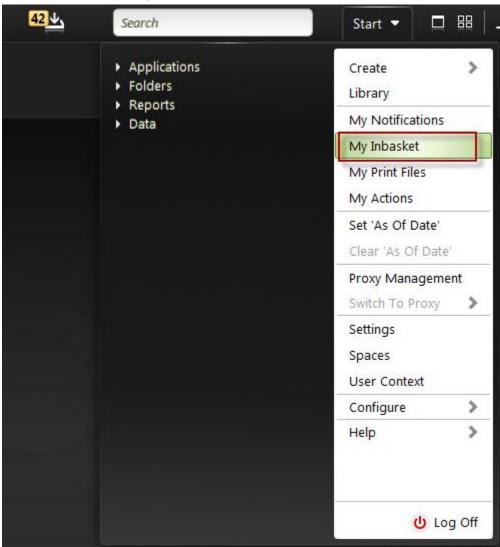
Once you have requested approval, the requisition's status should change to- Approval Requested. You must now wait for the requisition to be reviewed and approved by the appropriate people before you can post it "live" to begin officially recruiting for candidates.



How to Approve a Requisition/Hire/Rehire/Transfer Request in Inbasket

Principal/Hiring Manager

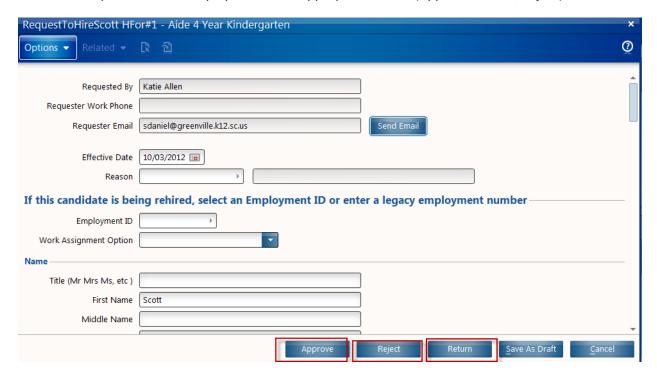
Click on Start > Select My Inbasket:



Highlight the desired action request and double click on the record.



The action request form will display. Select the appropriate action (Approve/Return/Reject)



Posting a Requisition

LTM-Posting a Requisition

Once a requisition has gone through the approval process in LTM, the position can then be posted either Internally, Externally, Confidentially, or Internally and Externally.

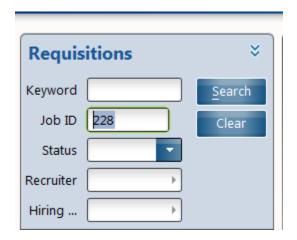
Double click on Recruiter



Double click on Requisitions



Search for the Requisition by Job ID and click enter or search.



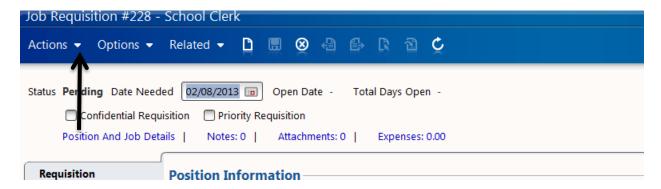
The Status of the Job Requisition after the approval process will be changed to PENDING.



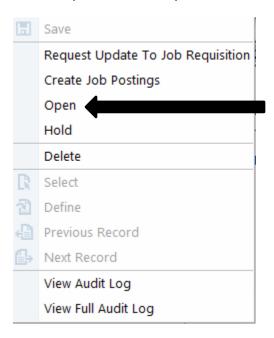
Double click on the Requisition to open it.

Before you can post any requisition, the requisition <u>MUST be in an open status.</u> If the job requisition is not in an open status, you will not be able to post the requisition. To change the requisition status to OPEN:

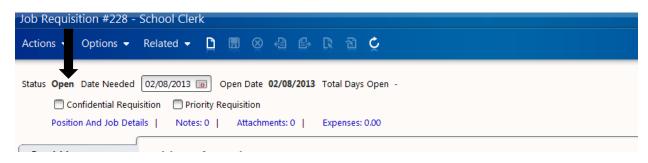
Click on the drop down arrow on the Action Tab.



Click on Open from the drop down menu.



The Job Status will now change to Open.

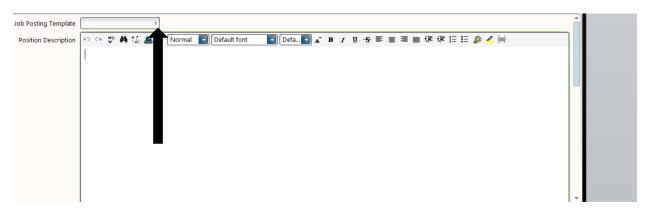


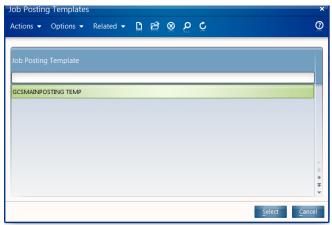
Next, you will need to complete a few things in the Description, Questions, and Postings sections. You do NOT have to enter anything in the Responsibilities section.



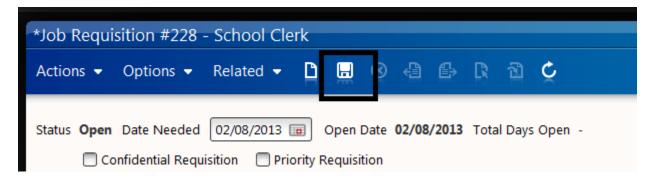
-Description-click on this section.

Click on the arrow next to the job posting template (The only option is to display the current default for GCS). Choose the default template and click Select.

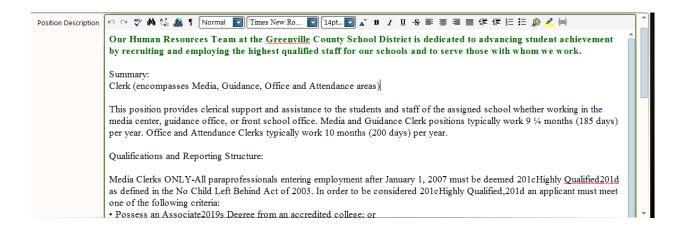




Now click Save (disc icon) at the top of the screen. If a basic job description was attached to the profile, it will display after you click Save.



The information for the job description will default to the requisition. This information will be displayed on the posting.



-Questions-***If you are posting the requisition, you MUST attach the questions that have been approved by HR to the requisition. This is an important step in gathering information on the application. Questions are set up in the Categories:

Question Set	Description
AIDE SET	Question Set For Aides
AP/AA POOL	AP/AA Pool
BLDG SRV SET	Question Set For Building Service Position
FANS OP SET	Question Set For FANS OP Position
GENERAL	General Questions For All Candidates
NURSE SET	Question Set For Nurse
ONLINE QUESTIONS	Questions to ask online
PLTENG SET	Question Set For Plant Engineer Position
SECRETARY SET	Question Set For Secretaries
SUB-TEACH SET	Question Set For Substitute Teacher
TEACHER SET	Question Set For Teacher
TRANSPORTATION	
SET	Question Set For Transportation Positions

Questions should be attached according to the type of position that is being posted. If you are posting a requisition for the External Site, you MUST attach the General Question set, followed by the question set for the position.

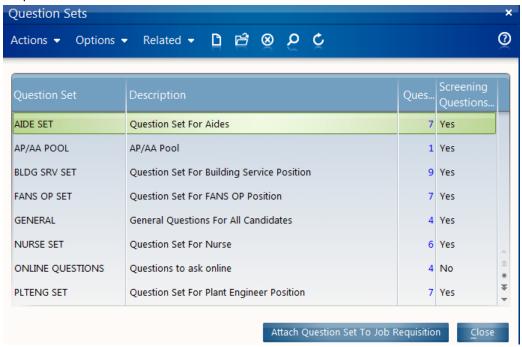


Click on the arrow with the sheet icon to see the options for Questions sets.

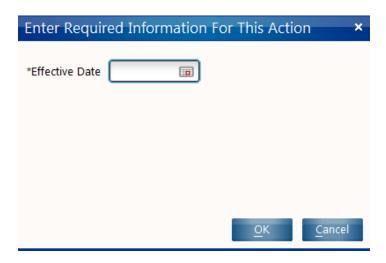


Select the question set for the position that you are posting. If the position you are posting is a 012FANOP1000-Food Service Operator, you will choose the FANS OP SET. However, if you are posting the position externally, you will <u>also</u> choose the GENERAL Question Set. To select your question set, either double click on the one you want or highlight it and click on the Attach Question Set To Job

Requisition button.



Once you attach the question set, you will be asked to enter the effective date. This is the effective date for the question set. The question set effective date should be the same as the requisition date. Click OK when you have completed this scree. Repeat the directions if you need to add multiple question sets.



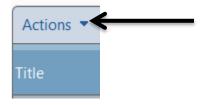
-Postings:



Directions for FANS Job Postings:

- Pool positions are set up for external candidates. POOL positions are set up by HR only.
- Specific jobs, such as the Floor Tech or Area Manager, should be posted internally and externally.
- Requisitions for operator, rover, MGR and ASST MGR, should be posted internally only, pools should not be checked and neither should confidential. These are for internal candidates to apply as well as for attaching a candidate from the pool.

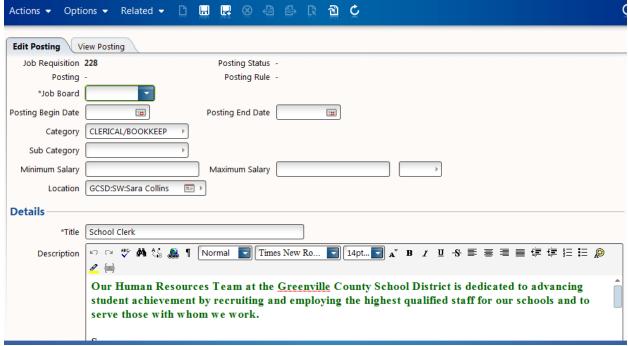
Click on the drop down arrow next to Actions.



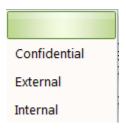
Click on Create.







-Job Board- Select one of the following options: Confidential, External, or Internal (see below for details about each option).



Confidential- Will not be displayed on the external or internal candidate sites. This will be used for school postings that are drawing candidates from a pool position.

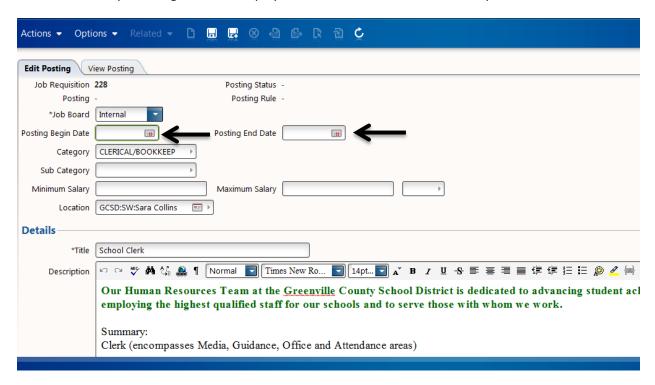
External- Displays the requisition on the external candidate site. All pool positions will be posted externally. **If you do not want any transfers or internal employees to apply for the position, post the requisition as external only.

Internal- Displays the requisition on the internal candidate site. Specific positions can be only posted internally if advised by the hiring manager. ***If you only want current employees to apply for the position, post the requisition as internal only.

External and Internal- Position will be posted and viewed both internally and externally. **To post a position both externally and internally you will have to create two separate postings; one for Internal

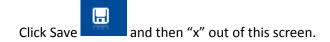
and one for external. **If you want to consider both internal (current employees) and external applicants, post the requisition both internal and external.

-Posting Begin Date and the Posting End Date **If you do not select an end date, the posting will remain active indefinitely. Postings must be displayed for a minimum of 3 business days.

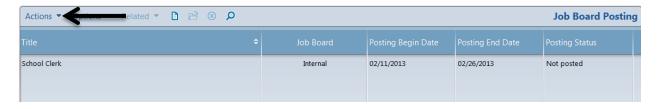


- -Category-Will default from the requisition
- -Location-Enter the location for the opening. Click on the arrow for the location listing.

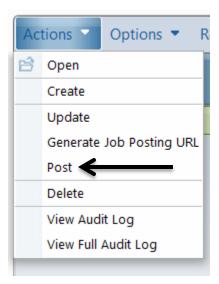
All other fields can be left blank.



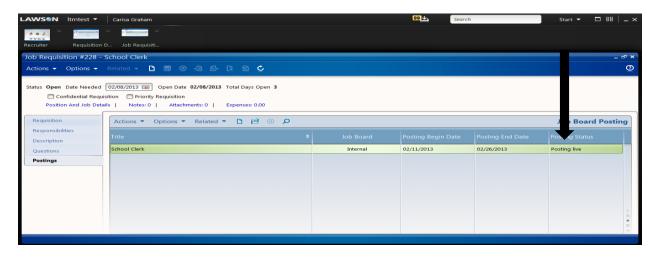
***Now select the requisition (it will be highlighted green), then go to Actions above the job posting that was selected and select the drop down arrow.



Choose the Post option.

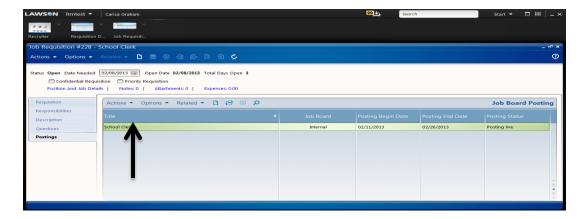


The status of the posting will change to Posting Live.

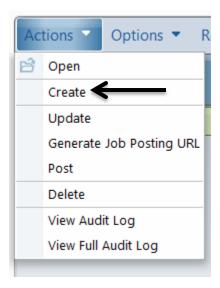


**If you are posting the requisition externally, you will need to follow the same steps to create the external job posting. You will not have to attach the questions again; however, you will have to generate the external job posting.

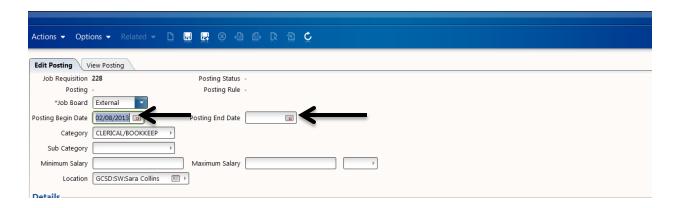
Click on Actions.



Click on Create from the drop down menu.



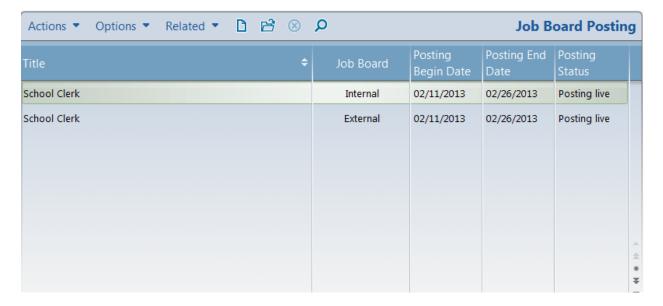
Select the Job Board and the Posting Begin and Posting End Date. You can post the external requisition with different dates than the internal posting.



Click Save and exit out of the requisition.

You will follow the same steps as above to create the external posting. See the *** above and repeat the steps to post the external requisition.

Once the requisition is live, you will see the two postings. Your requisition is now visible to candidates (if you chose to post externally or internally).

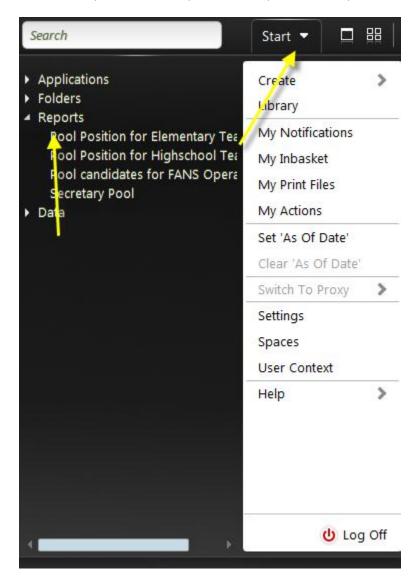


Reviewing Qualified Candidate Report

These reports are actually created by 'real recruiters'. These are the list of qualified candidates for pool positions.

Start>Reports

Select the report that corresponds to the position that you want to fill:

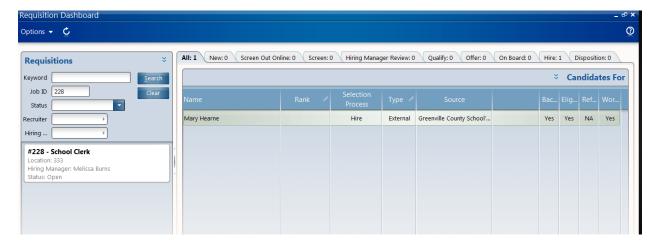


Double click on the desired report and all of the qualified applicants will appear on the report.

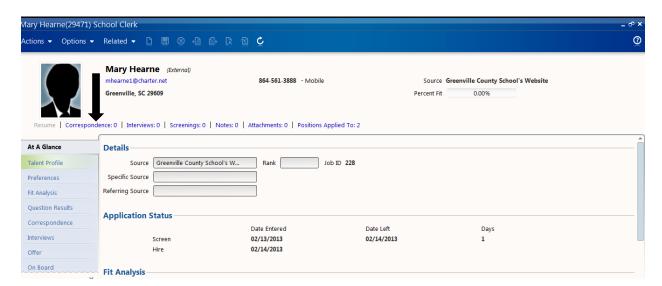


Entering Candidate Correspondence, Notes, and Interview Details

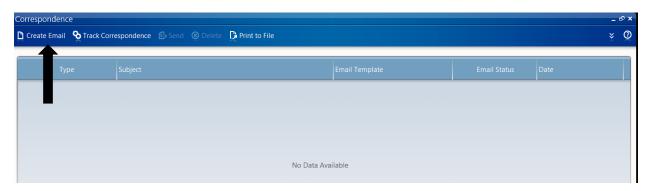
Go into Recruiter>Requisition. Type in the Job ID for the Requisition you want to work with and hit enter. Click on the Requisition and you should see all of the candidates who have been attached to this requisition listed to the right. Once you have found the candidate that you want to send correspondence to or make notes on you should double click on their name from the list to open their profile.



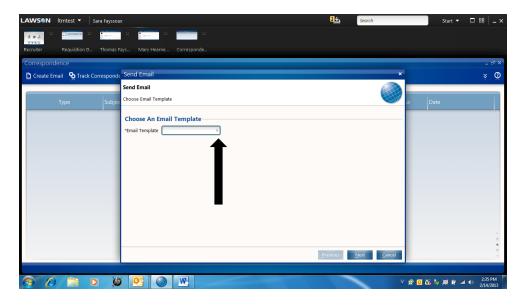
Click on Correspondence to begin adding candidate correspondence.



Then select Create Email to begin drafting an email to the candidate.

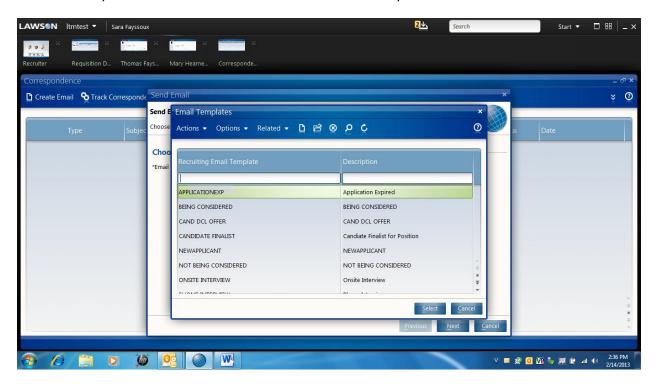


From this screen, you will select an email template to use. Click on the arrow in the Email Template field to view your options.

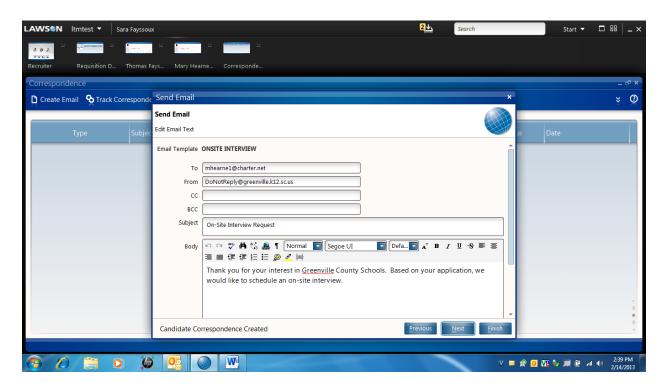


Below is a partial listing of email templates. Choose the one needed and click Select. You will then return to the screen regarding email templates. Click Next to continue.

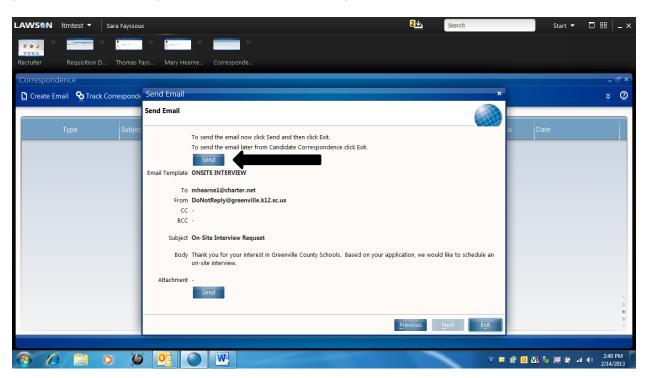
*Please note: you can edit the email to customize it as necessary.



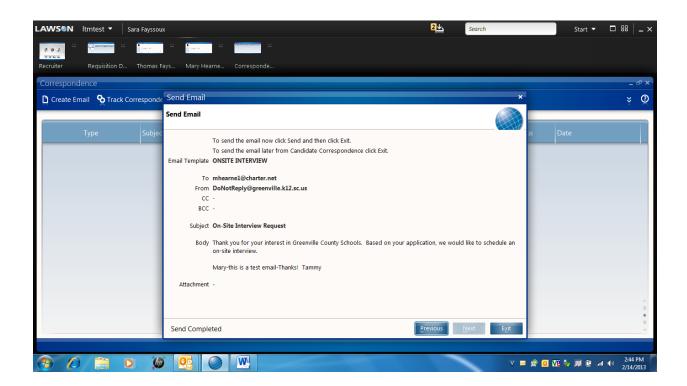
The Email screen will pop up at this time. Complete as necessary, making any changes needed to the body of the email to customize it to your needs. Once done, click Next.



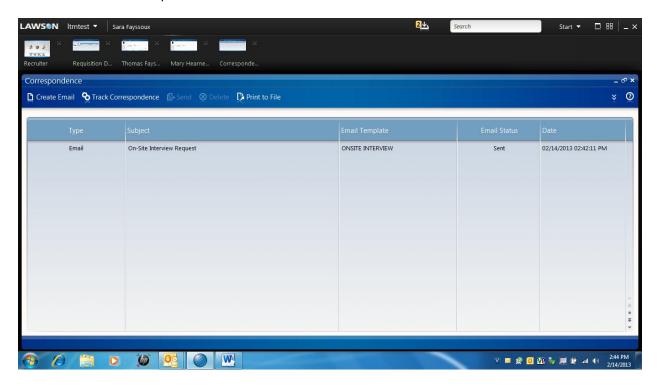
You will now see this screen. You can click Previous to go back and edit your email message further or you can click Send once you have reviewed the summary on the screen.



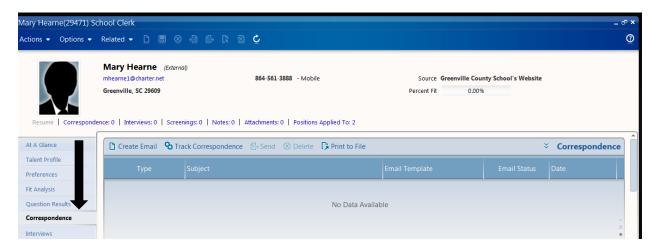
You will see a message at the bottom of the screen that says Send Completed. Click Exit.



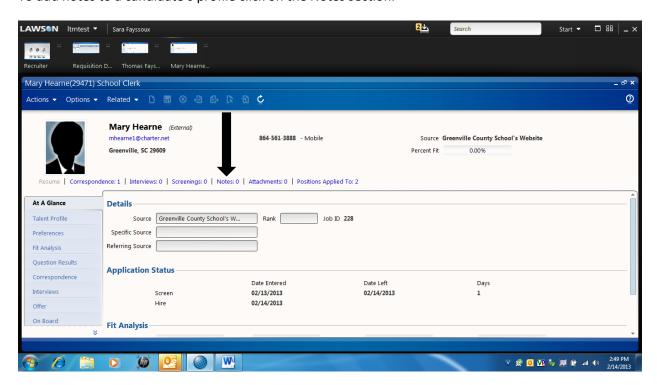
You should now see the correspondence you just sent, listed below. Click the "x" to exit this screen and return to the candidate profile.



You can also click on the Correspondence tab from the side menu bar to access the screens we just reviewed.



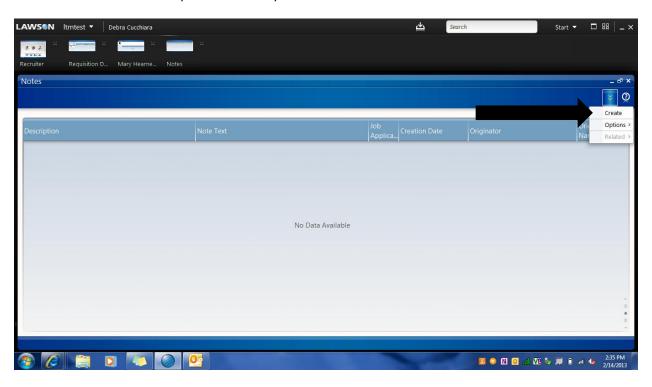
To add notes to a candidate's profile click on the Notes section.



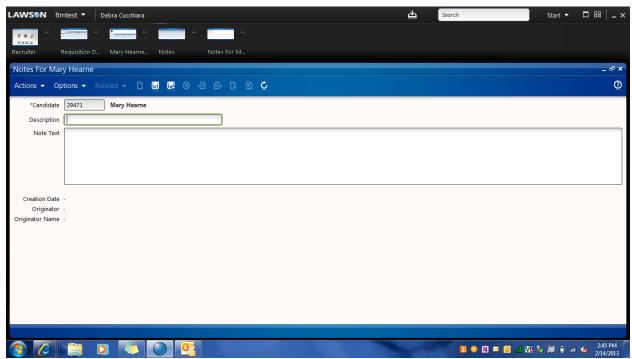
You will need to click on the double down arrows (top right of the screen) to access your options.



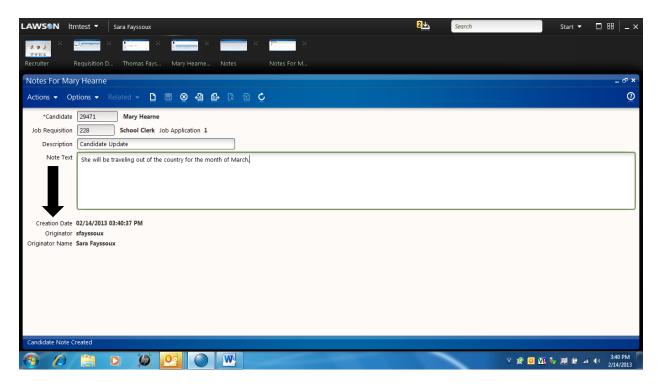
Choose Create from the drop down menu options.



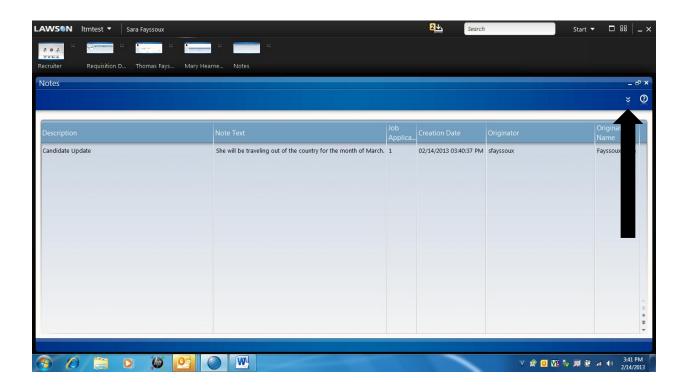
Type in a Description that clearly identifies the purpose for the Note (i.e. Candidate Update, etc.). Then type your notes in the Note Text section. Click Save (disc icon) when done. Please note: this Notes section should be used for things OTHER THAN Interview notes as there is a specific section for entering details about Interviews and interview notes.



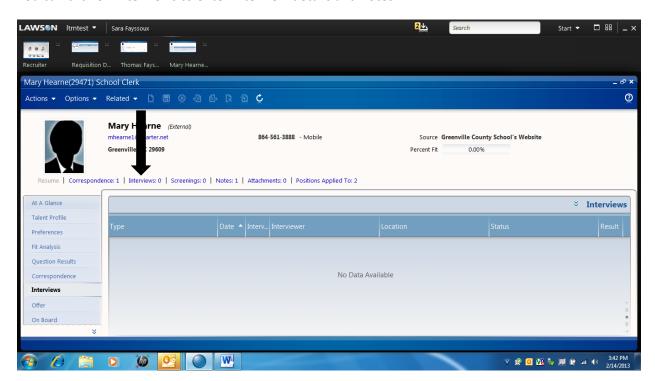
You should see the Creation Date, Originator, and Originator Name fill in once you have saved it. Then click the "x" to exit out of the screen.



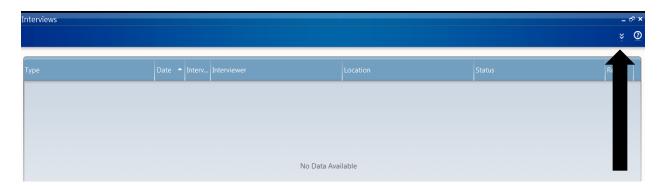
You will return to this screen and see your notes added to the list below. If you need to delete this correspondence, highlight it and then click on the double down arrow at the top right corner and select Delete. Click the "x" to get out of the Notes screen.



You can click on Interviews to enter Interview details and notes.



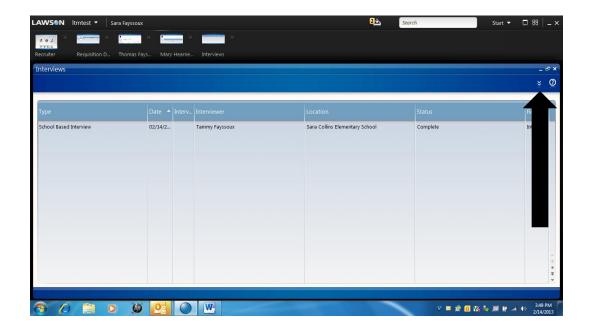
Click the double down arrow in the right hand corner to get the option to create an interview record.



Complete the fields Type, Interview Date, Interviewer, Location, Status, Result and Comments as needed. Drop down options are available for most of these fields by clicking the arrow in the field. Click Save (disc icon) when done. Then click the "x" to get out of the screen.



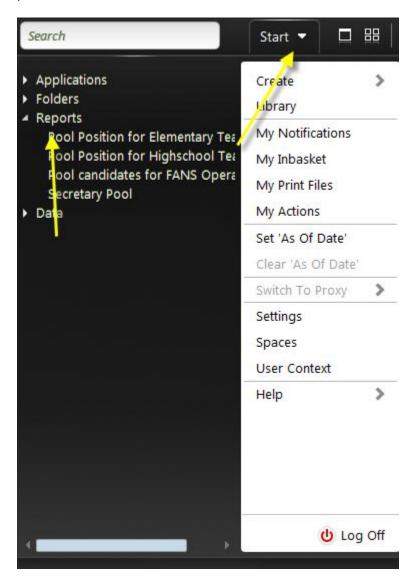
If you need to delete any interview entries, highlight it and then click on the double down arrow at the top right corner and select Delete. Click the "x" to get out of this screen.



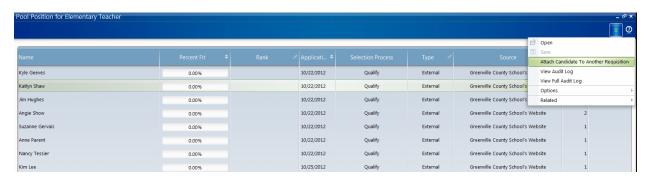
How to Attach a Vetted Candidate to Location Requisition

Logon to LTM > click on Start > Expand Reports by clicking on the arrow next to the word Reports.

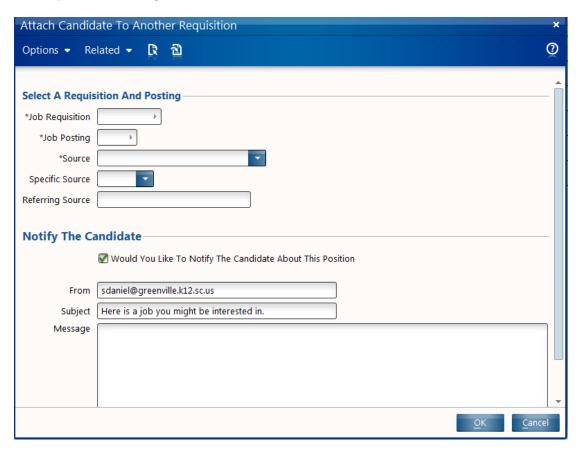
These reports are actually created by 'HR recruiters'. These are the list of qualified candidates for pool positions.



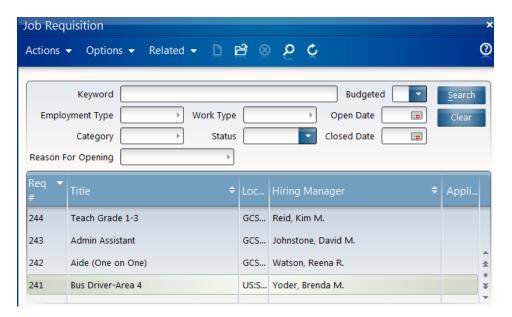
Double click on the desired report. Highlight the desired candidate and double click on their name to open their candidate profile and review their qualifications, experience, education, etc. Once you have determined which candidates you would like to consider for your opening, select the candidate name and highlight it (to select multiple candidates at one time hold the control key and highlight all of the names you want to attach to your requisition). Then click on the double arrow action (top right corner) and select: Attach Candidate to Another Requisition.



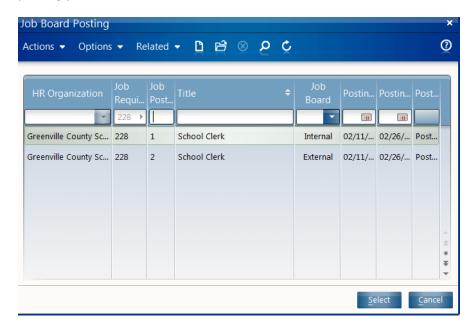
Populate the form accordingly. First, you must fill in the Job Requisition field. Click on the arrow in the Job Requisition field to get the search menu.



You can search by status for all open requisitions at your location or scroll through the list of requisitions to find the one to which you want to attach a candidate. Once you find the requisition, highlight it and either double click on it or hit Select.



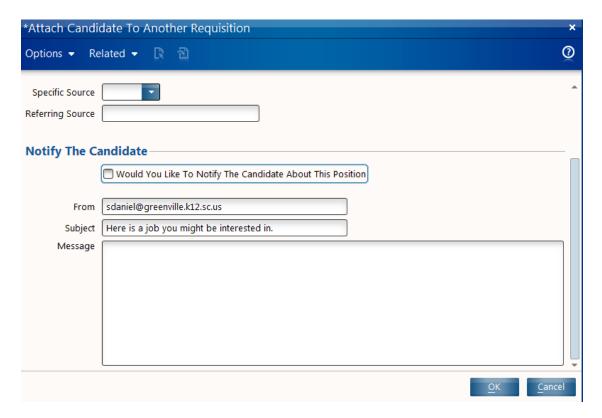
Next, you must fill in the Job Posting field. If you have posted the requisition both externally and internally, then you will have to attach external candidates to the externally posted requisition and internal candidates to the internally posted requisition. If you only posted the requisition one way (i.e. internal only) you would just attach the candidate to that one requisition. Highlight the job board posting you want to work with and either double click on it or click the Select button.



Finally, the Source field needs to be completed. Click on the arrow in this field and choose the applicable source from the options given. If you are not sure about an external candidate, you can select Greenville County School's Website as the source.



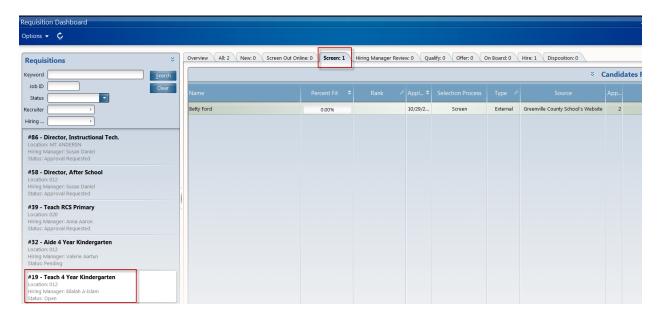
You can leave the Specific Source and Referring Source fields blank. Now uncheck the Notify the Candidate About This Position box and click OK at the bottom.



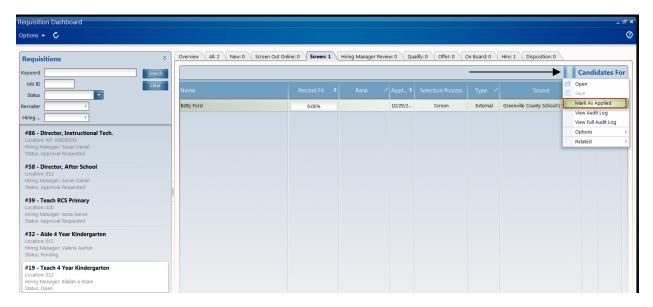
Recommendation for Hire/Rehire

REMINDER: Hire action is only available for External Employees/Candidates

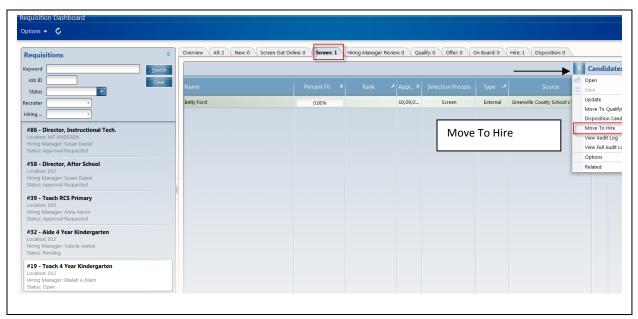
Go to Recruiter > Requisitions > Highlight the desired job requisition. Then go to Screen tab.



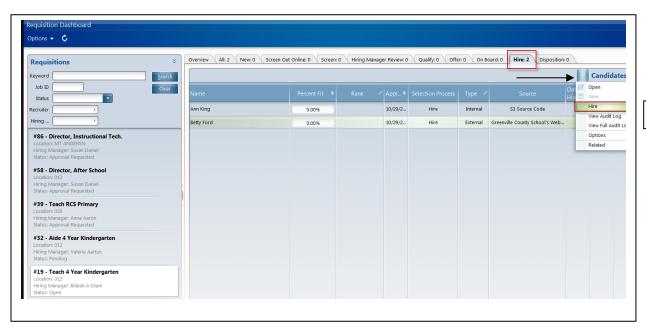
Highlight the candidate of choice. Click on the double arrow action and select: Mark as Applied:



Click on the double arrow action again and this time, select Move To Hire:

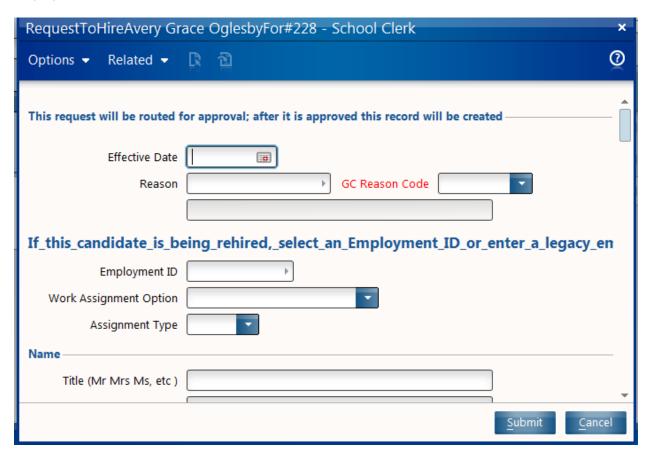


Click on the HIRE Tab, Highlight the applicant name, click on the double down arrow, select Hire.



HIRE

Populate the Hire action action request form. If the candidate is being rehired, populate the Employment ID field.



Effective Date- The date that the Action is being Entered.

Reason: Skip

GC Reason Code-



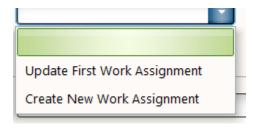
New Hire- Enter **New Hire** if the candidate has never been employed with the district.

Re-Hire-Enter Re-Hire if the candidate has been employed with the district and is coming back.



Employment ID- If the candidate was previously employed with GCS, enter their former employee ID number. If candidate is a New Hire-leave the field blank.

Work Assignment Option-



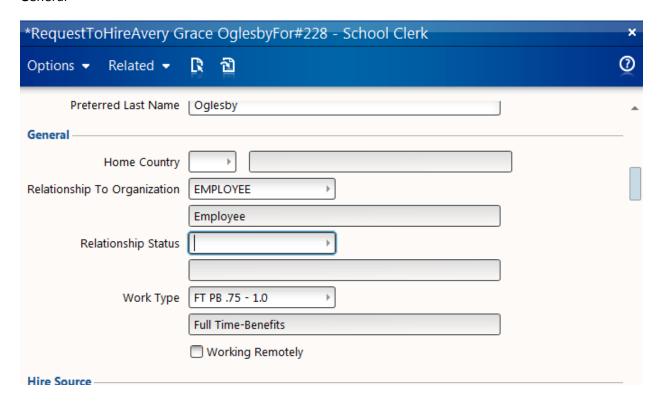
New Hire—If the candidate is a New Hire/Re-hire- Create New Work Assignment

Assignment Type-Skip

Name- This will default to the candidates information:



General



Relationship Status-All of the relationship statuses will show from Lawson if you click on the arrow for the drop down.



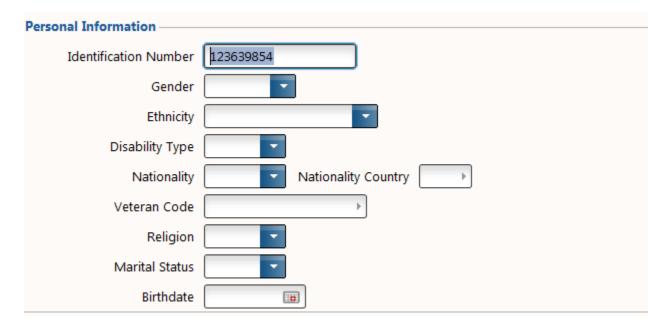
The only relationship status that you should choose is **ACTIVE**. Click on the Active Status and choose enter or select. **Exception-If you are hiring a substitute, the Relationship status should be changed to SUBSTITUTE. Scroll down the list for the substitute status.



Hire Source- Hire Source will default from the requisition when the candidate was attached to the requisition for hire.



Personal Information:



Identification: Defaults from the Identification field from the application.

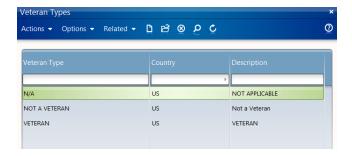
Gender

Ethnicity

Disability Type- Skip

Nationality-Skip

Veteran Code- Options (N/A, NOT A VETERAN, VETERAN)



Religion-Skip

Marital Status-Skip

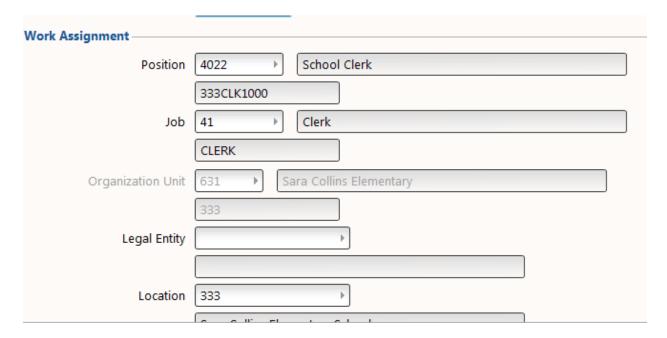
Birthdate-Skip

Date-

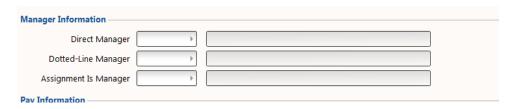
Start Date- Enter the Tentative Start Date for the Applicant.



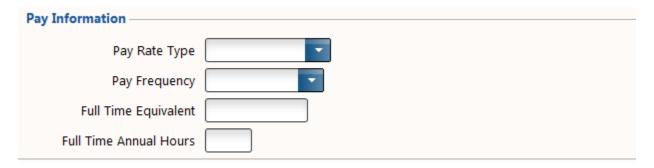
Work Assignment-Work Assignment information will default from the requisition:



Manager Information- This will be blank. You will not have to enter anything in this area for the manager. All of the manager information comes from the position once the interface transfers the requisition from LTM to Lawson.



Pay Information:



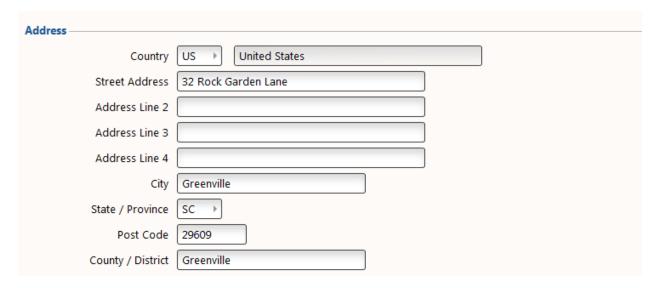
Pay Rate Type: Hourly

Pay Frequency: Semi Monthly

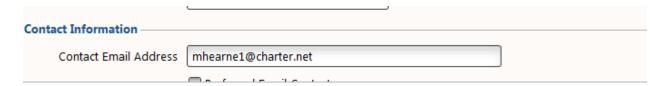
Full Time Equivalent- Enter the FTE for the candidate that is being hired/re-hired. **If you are hiring a substitute, the FTE should be left blank.**

Full Time Annual Hours-Skip

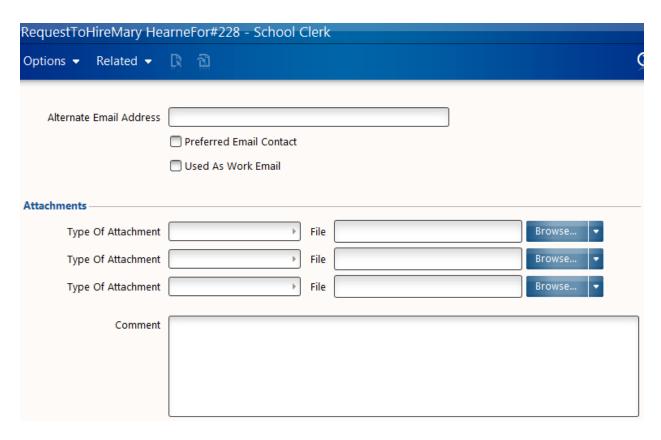
Address- This is the candidate address



Contact Information: This will display the candidate contact email from the application. Skip this section.



Attachments: If the candidate has attachments that you would like to submit, they can be attached in this section. If not, Skip this section.



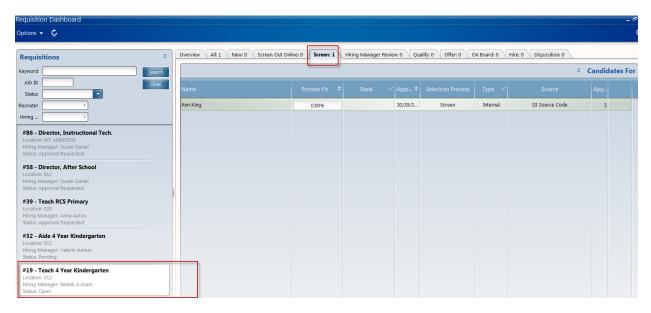
Once you have completed the Hire action and you are ready to submit the action for approval, click on

the icon. If you click on the icon, the action will not be submitted and you will have to perform the action again for the hire action.

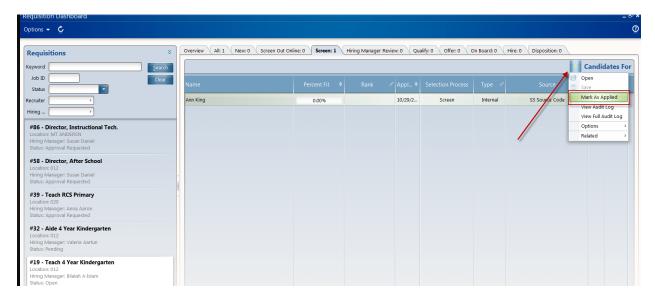
Recommendation for Transfer

Please note: The transfer action is only available for Internal Employees/Candidates

Go to Recruiter Process Board > Requisitions > Highlight the desired job requisition: Go to Screen tab:

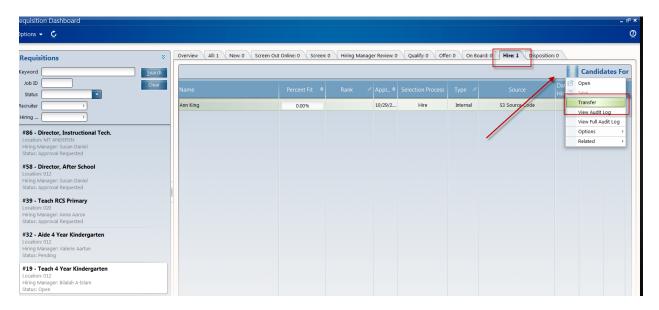


If you moved the applicant from a pool position and attached the applicant to your own requisition, click on the double arrow action and select: Mark as Applied. If the applicant applied directly to the requisition (and not a pool) then you DO NOT have to do this step-you will NOT have the option of "Move to Applied."

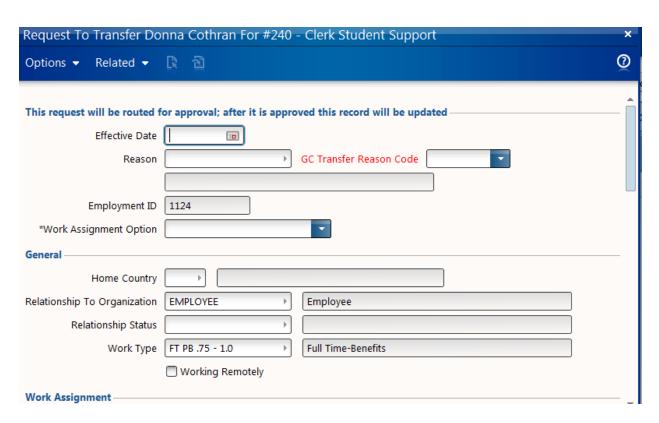


Click on the double arrow action again and this time, select Move To Hire:

Click on Hire Tab. Please note your screen may only show the first 5 or so tabs so you may need to click the double arrows up near the last visible tab to expand your view to include the Hire Tab. Click on the double arrow action, highlight the employee that you are going to transfer (employee should be highlighted in Green) and select Transfer:



Populate the Request to Transfer action request form.



Effective Date- Enter the date you want the employee to start working in their new position. <u>Please</u> note you will need to allow at least 4 business days for HR to approve and process this request.

Reason: Skip

GC Reason Code-

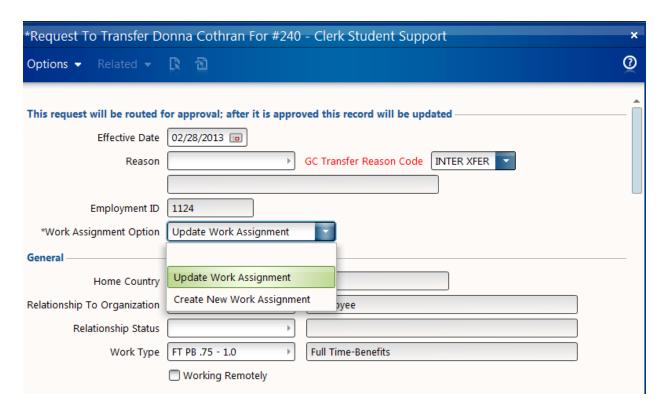


Inter- Trans- Transfer Positions Outside of Location (New Location)

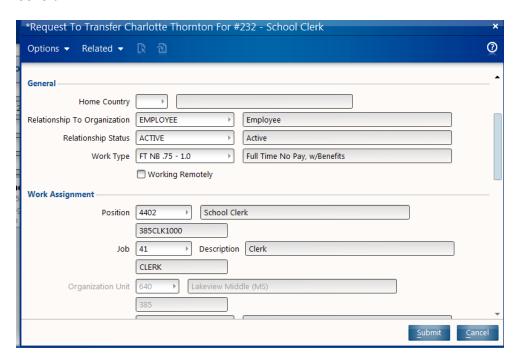
Intra-Trans- Transfer Position Inside of Location (Same Location, different position)

Work Assignment Option-

For transfers, select Update Work Assignment



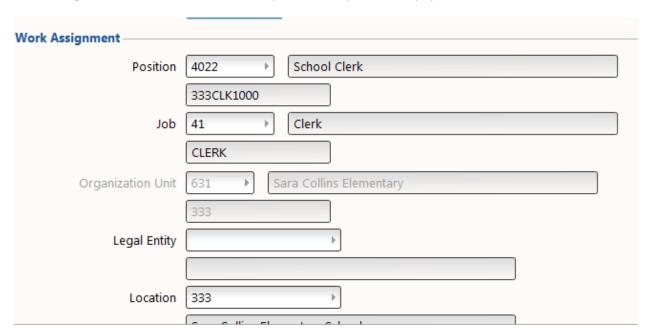
General:



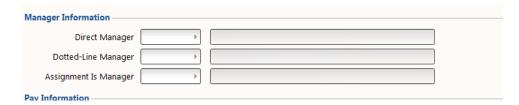
The only relationship status that you should choose is **ACTIVE.** Click on the Active Status and choose enter or select. **Exception-If you are hiring a substitute, the Relationship status should be changed to SUBSTITUTE. Scroll down the list for the substitute status.



Work Assignment- Will default from the requisition. Any fields not populated should remain blank.

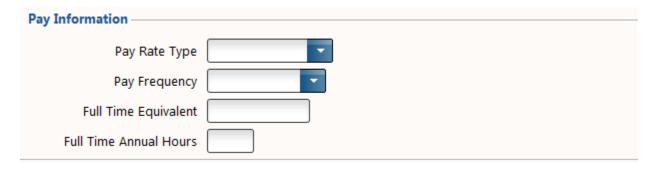


Manager Information- This will be blank. You will not have to enter anything in this area for the manager. All of the manager information comes from the position once the interface transfers the requisition from LTM to Lawson.



Pay Information:

Enter as noted below...



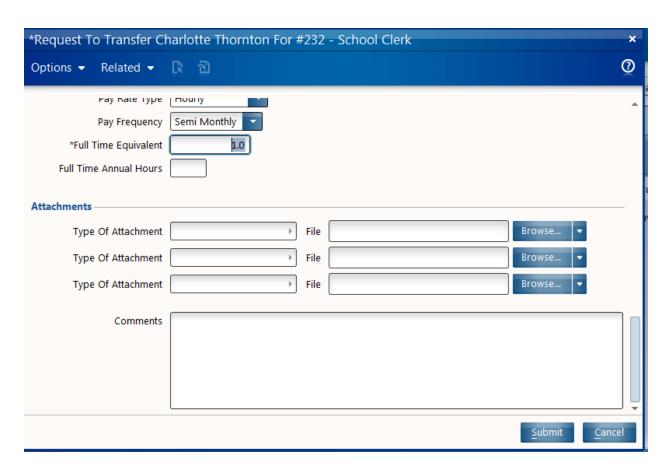
Pay Rate Type: Hourly

Pay Frequency: Semi Monthly

Full Time Equivalent- Enter the FTE for the candidate that is being transferred.

Full Time Annual Hours-Skip

Attachments: If the candidate has attachments that you would like to submit, they can be attached in this section. If not, skip this section.



Once you have completed the Transfer action and you are ready to submit the action for approval, click

on the icon. If you click on the icon, the action will not be submitted and you will have to perform the action again for the transfer action.

How to Close Out a Requisition

Once a position has been filled in Lawson Career Management, the requisition should be closed by the Hiring Manager/Secretary/HR Administrator at the location.

Recruiter-Requisition

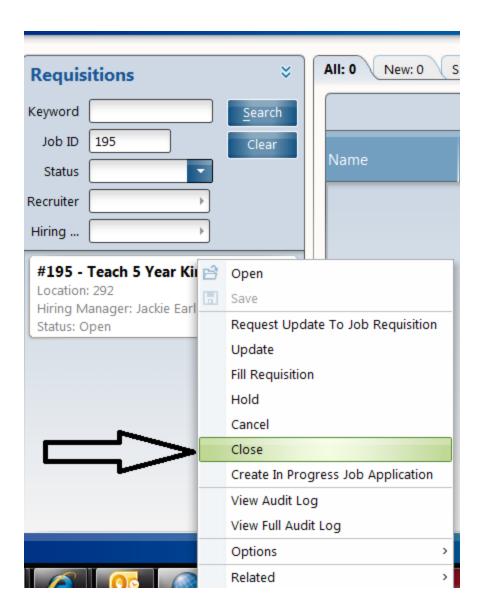
1. Pull up the Requisition by the number:



2. Right click on the requisition:



3. Select- Close



The requisition and the postings (if the position is still posted internally/externally) will close on the date that the requisition is closed in Lawson Career Management. The status will change to closed:



Once a requisition is closed in Lawson Career Management, you will still be able to submit the hire/transfer/rehire action if this has not been completed.